Notes from Circulation Round Table—5/11/2010

Karen Neimeyer talked about the Inventory at Thorntown. Handout was available.

Things liked currently:

- Patrons like system
- Books received at no charge (ILL)

Questions/Issues Raised:
- NE IN may be reimbursed for lost items do to bankruptcy of previous Info Express carrier. ISL is working with libraries to replace these items.
- Protocol for ILL—if all items of a certain title are out on Evergreen is it ok to go to IN Share? Suggested putting hold on item in Evergreen and then go to IN Share
- Report of wasted paper—suggested to reboot computer and message will stop. Open up print editor and make sure that \br has been added to end of string
- How to circ Vertical File—pre cat
- If items are being sent to help desk and not getting a response contact Catherine.

Discussed items with notes for further review:

Items for the Consortium to consider:
- Need to do more computer training for patrons on Evergreen system (how to place holds, book bag, change password, etc)
- Non-Resident cards being sold at large discounts (family cards)/ reciprocal agreements may need to be changed
- Blocking reciprocal cards—bar card
- Don't renew items that have fines attached
- Whether to change # of DVDs from 10 to 15. Also whether to transit. Both suggestions met with cool response

Items to be considered for development:

- Receipt printer problems (skull & crossbones)—suggested using "File" Print"
- Holds being filled by proximity rather than date hold was placed
- Better searching—need to do something similar to Amazon where authors are suggested/ability to browse
- Transit issues—how to get rid of items off the transit list
- Renew all—sometimes will not allow due to one item being on no renewals
- Need more visibility on which libraries a patron owes $$ to
- Need to be able to waive processing/book cost and leave fines
- Teacher cards may be given out beginning July 1st—reciprocol privileges only

- Fines/Fees—need to decide whether to allow libraries to collect overdue fines only or all—How to make a report of which library gets $$--Also will libraries get a separate list of $$ for fines/processing/book costs
- Custodial problems—up to individual libraries to determine how to handle this
- Need to make notes more visible rather than putting everything in alert field